

morse[®]

from Cambric Systems

The Mobile EPR App for Community Health and Social Care

One platform, single view of patient data, joined up patient care



To provide the highest levels of safe care, health professionals require fast access to up-to-date information on their patients, but this can be difficult when that information is held across multiple health board and NHS systems and when staff are visiting patients in low or non-signal areas. Morse solves the problem of how to provide efficient, accurate and secure mobile records to health and social care professionals who are working in the community or away from their normal place of work.

Morse at a Glance

Morse is:

Offline First - The Morse app has been designed as a 'mobile first, offline first' system that does not require a live network connection, records are simply synched when the user is next online. This empowers staff by providing them with the latest and historical patient information that can be amended and updated securely while out and about or when they are next at home or in the clinic.

Integrated - Morse is an agnostic system. It connects to any existing 3rd party system to provide healthcare professionals with instant

access to current data. Patient information can be updated offline and automatically pushed back to the 3rd party systems when a secure internet connection is established.

Paperless - Morse consolidates existing paper-based workflows into a digital format using Cambric e-forms technology. The burden of administration is lifted, allowing for more time with the patient, less time on the road and better patient care.

Collaborative - Team collaboration is at the heart of Morse. Flexible task scheduling and a secure direct-

messaging service ensure that each and every team member has the latest caseload information at their fingertips.

Intelligent - Morse intelligently builds upon the organisation's existing business rules by triggering actions based on user interaction. For example, the completion of a form containing a specific data input can automatically generate a referral via the Scottish Care Information (SCI) Gateway.

Scalable - The Morse platform can easily scale to support any NHS Trust or Scottish Health Board's changing needs.



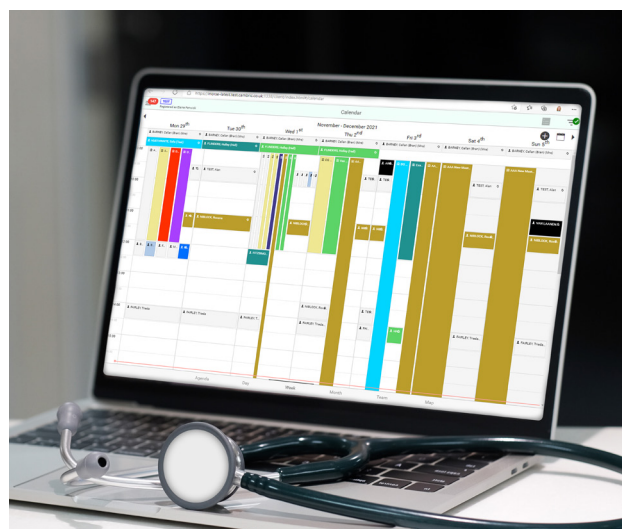
Wide ranging features support every health professional in the community

The Morse platform offers a range of comprehensive features in one easy-to-use solution. Using iPads, laptops or desktops, healthcare managers and frontline staff simply log into the Morse system to view and search for everything they need to support each other and give patients the highest possible levels of safe, personalised care.

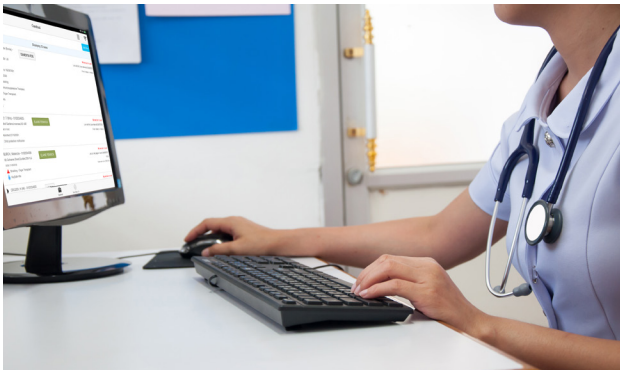
Advanced functionality makes light work of everyday activities such as team scheduling, appointment setting, task, referrals, caseload, and reports management and then make it possible to share the progress or results of those activities across the entire healthcare ecosystem. Behind the scenes, sophisticated systems administration, permission rights and reporting capabilities make critical operational and patient data accessible to the right people while protecting and keeping it secure at all times.

Here are the most popular features:

- **Caseload** - Simply access and manage patient cases. Capture minimum dataset-compliant data while working. Assign multiple clinicians, complete clinical forms, and have full visibility of the care provided within each case. Search for active cases in real-time and then archive successfully completed ones swiftly and efficiently.
- **Calendar** - Multiple views of schedules, providing relevant patient information including alerts, admissions & discharges. View team and user availability for patient bookings. When connected to NHS Office365, quickly see Outlook and Morse appointments within the one Morse calendar. Access, add, change or re-order appointments by the day, week, month and gain a team or geographical map view of appointments at any given time.



- **Team allocation** - The Team Allocation functionality offers individuals and teams a facility to view and manage their resources, and allocate appointments in a simple, efficient manner.
- **Electronic forms** - Start, complete, and revise clinical forms and optionally publish to other systems including the Scottish Care Information (SCI) Store for wider visibility of patient care provision such as GP letters or vaccination status. The Morse app has an intuitive user interface making navigation and form-filling



quick and easy, so that the clinician can capture accurate data while with the patient and even attach photos and comments for the benefit of colleagues.

- **Inbox** – Users can access notifications sent to directly to them as an individual and/or team, jumping straight to the notified content directly from the inbox item.
- **Messaging** – Message other Morse users and teams, in patient context. All messages are recorded against the Morse patient record and visible to all users.
- **Referrals** – Fully-featured referral functionality – send and receive referrals from within Morse or via the SCI Gateway.
- **Reports** – In-built support for dementia and Child & Adolescent (CHAD) services, AHP Operational Measures (AHPOM), Scottish Morbidity Records for Outpatients (SMR00) and many other national ‘minimum dataset’ report types. Additionally, we offer pre-built reports for managing your team cases and appointments.
- **Integrations** – Morse supports interoperability with many NHS and Social Care platforms that aim to capture and consolidate patient data, including the SCI Store and SCI Gateway, Electronic Document Transfer (EDT) Hub, and Admit Discharge Transfer (ADT) notifications via HL7, Orion Portal, TrakCare integrated health record solutions, as well as generic IT solutions such as Office 365 and patient SMS reminder applications like NetCall. We also offer a special web-service based API that opens up almost unlimited integration possibilities.



Morse Steering Group

Longevity is part of our DNA. In line with our long-term commitment to the NHS, and to ensure that our products continually evolve to meet our clients’ needs, we have formed the Morse Steering Group. This is a national group that clients are able to join and provide input that will support and guide the ongoing development and enhancement of the Morse platform. As an added benefit to ensure that all Trusts gain maximum value from their Morse implementation, development hours are included within the annual subscription plan.

Key Benefits

Morse transforms the working practices of community healthcare and social care professionals and improves patient safety through better visibility of patient information and increased communication between services. The Morse platform helps healthcare organisations to maximise data on the move and reap the following rewards:

- **Time savings** – The Morse app effortlessly streamlines processes for data access and data entry off-line and via a mobile device saving significant amounts of administrative and travel time.
- **Greater staff morale, lower attrition** – With more time to devote to patient care, healthcare workers are free to focus on what they enjoy most and what they are trained to do. The ability to work in a timely, accurate fashion using one single integrated solution boosts job satisfaction and staff morale. At a time when the healthcare sector faces severe staff shortages, this brings managers the added bonus of reduced staff sickness and absence, higher retention rates and lower recruitment costs.
- **Reduction in human error** – Errors and duplication caused by having to manually procure and input patient data are common. With Morse, staff simply download their latest patient updates

at the start of their day, complete their rounds, updating patient information as they go, and then periodically sync it back to the main system when there is a secure network connection. The information staff have is in real-time, giving them the confidence that patient records are accurate and always reliable.

- **Enhanced communication** between healthcare professionals promotes joined-up care. Morse gives everyone access to patient information which can be collated from many different systems, providing both historic and current care activities.
- **Increased patient safety** - Through the ability to access and create more complete and up-to-date patient records using a single integrated system that links seamlessly to in-house and third-party applications. This provides an instant repository of wide-ranging and live information relating, for example, to patient demographics, laboratory investigation reports, radiology reports, treatment logs and critical ADT details.
- **Better patient services** - Along with time savings, automation enables staff to introduce and improve a range of new functions including fast electronic appointment scheduling. This is particularly reassuring for patients who are far removed from a clinical setting or who live in remote parts of the country. Patients can rest assured they are receiving the highest levels of care - on the spot, in their own homes.
- **Proven ROI** - Ease of use and tangible time savings quickly repay the original financial investment in Morse technology. Organisations investing in Morse benefit from existing product capabilities while having the opportunity to actively contribute to future feature development via the Morse Steering Group - no hidden fees or per-module costs. What is more, the same solution offers new exciting possibilities including increased collaboration across the wider healthcare landscape to share future development costs as well as best practice knowledge and learning.



About Cambric Systems

Cambric provides powerful, flexible, and intuitive healthcare software solutions that deliver critical patient information to the clinician and health care professional at the point of care whether on the ward, in the clinic, or in the community.

We have been working with NHS health boards and trusts for over 20 years to ensure they obtain maximum benefit from their Cambric solutions through our collaborative approach and a blend of trusted support and consultancy services.

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