

Fife HSCP selects Morse to support multi-disciplinary community and mental health teams



NHS Fife is one of 14 territorial NHS Boards in Scotland. It provides healthcare to a population of around 370,000. NHS Fife serves a large, rural area, with a varied geography and several centres of population. NHS Fife teams with partners including Fife Council, Fife Health and Social Care Partnership, other Health Boards in Scotland, the voluntary and independent sector, and the public.

Challenge

To support the continual improvement of healthcare within Fife HSCP, a business case was presented to deliver a single Community and Mental Health digital system to support healthcare professionals working across Fife HSCP. This single system would replace a number of existing systems and would support provision to teams within Fife HSCP who were not fully digital. The Electronic casenote solution would be required to comply with all information governance and security standards and would assist with delivery of the ambitions clearly laid out within the NHS Fife Digital and Information Strategy.

Solution

Fife HSCP selected Cambric as their preferred supplier. The Morse solution from Cambric met the requirements with regards to flexibility, electronic

casenote recording at point of care, and sharing of information in support of multi-disciplinary working, appointment scheduling and reporting.

The Morse solution is designed to provide efficient, accurate and secure mobile records to health care professionals who are working in any location. The Morse app enables users to update patient casenotes as they go, sharing this information to the patient's electronic patient record to enhance multi-disciplinary working.

Morse is being rolled out across Fife HSCP Community and Mental Health with a project end date of February 2023 when there will be a total of around 2,500 users.

The Morse solution is accessed by staff via various device types, which supported the increased requirement for remote working during the Pandemic.

Results

Supporting Strategic Initiatives

The Morse implementation is supporting the delivery of several Fife HSCP strategic and departmental initiatives including:

- NHS Fife Digital and Information Strategy
- NHS Fife 2020 Vision
- The Palliative Care Strategy
- The Clinical Strategy
- Delivery of effective Mental Health electronic record keeping
- Support for Health Improvement Scotland Food, Fluid and Nutrition Standards
- Support for Office 365 mobile working

Benefit realisation evidences expected benefits, both quantitative and qualitative, which are recognised by Fife HSCP Community Replacement Programme Board.



Patient Care Benefits

The implementation of Morse has delivered various patient care benefits. The sharing of information across services from Morse to the patient's electronic patient record has joined up patient care through the ability to integrate with other clinical systems.

Productivity gains deliver ROI

Morse delivers a return on investment (ROI) from productivity gains and reductions in costs such as travel, print and stationery. Several NHS Boards in Scotland are utilising Morse and so there is the potential for sharing future development work and the associated costs to benefit all.



Operational Benefits

Benefits from the implementation of Morse are being seen across all Services, irrespective of the varied levels of digital enablement previously.

Key quantifiable benefits are being realised through the use of Morse for mobile access to electronic records in Community and Mental Health Services in relation to sharing of information, staff productivity and staff time savings. The operational benefits which are being realised through the use of Morse include:

- Improved decision making – through access to up-to-date clinical information at point of care
- Improved efficiency – through reduced duplicate data entry
- Improved quality of care – through a more holistic picture of clinical information
- Increased patient safety – through better informed decision making and improved referral processes
- Reduction in travel time – staff with the Morse app on their mobile device do not need to travel to and from bases to access paper or office-based IT records; delegate work to colleagues or; review correspondence

- Standardisation of, and improvement in, clinical recording – through template driven data entry and use of mandatory fields

NHS Fife has noted that Cambric is a solution provider keen to listen to the ideas presented to its team and responsive to act upon these comments and suggestions.

“The Cambric team has been great to work with on the project to rollout the Morse solution to NHS Fife, very responsive and keen to assist in any way.”

Tracy Crighton, Senior Project Manager,
Digital and Information at NHS Fife

About NHS Fife

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Fife Health and Social Care Partnership, other Health Boards in Scotland, the voluntary and independent sector, and the public. For more information please visit: <https://www.nhsfife.org/>



About Cambric Systems

Cambric provides powerful, flexible, and intuitive healthcare software solutions that deliver critical patient information to the clinician and health care professional at the point of care whether on the ward, in the clinic, or in the community.

We have been working with NHS health boards and trusts for over 20 years to ensure they obtain maximum benefit from their Cambric solutions through our collaborative approach and a blend of trusted support and consultancy services.

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